

## OLM-200 Series Manual Optical Loss Test Set (OLTS)



OLM-201 A OLM-201 B OLM-202 A OLM-202 B

1.	Introduction	3
	1.1 General Description	
	1.2 Main Features	
	1.3 Typical Applications	
2.	Safety Information	5
3.	Preparing for operation	6
	3.1 Unpacking the Device	
	3.2 The Rechargeable Batteries	
	3.3 AC/DC Adapter/Charger Operation	
4.	Getting Started	7
	4.1 The Display and Control Panel	
	4.2 USB Interface	
	4.3 Turning the Device on and off	
	4.4 Activating the "Automatic-Shutdown" Feature	
	4.5 Turning on and off the LCD Backlighting	
5.	Operating the Power Meter	10
	5.1 Operating in "Testing" Mode	
	5.2 Operating in "Reference" Mode	
	5.3 Operating in "Data Storage" Mode	
6.	Operating the Light Source.	19
	6.1 Switching Wavelengths on the Light Source Module	
	6.2 Switching Between Modulated Wavelength and Constant Wavelength	
	While in Light Source Mode	
	6.3 Switching on/off the "Auto-Recognition" mode of the Light Source	
	and Power Meter	
7.	Operating the OLM-200 Series "Data Manager" Software	22
	7.1 "Data Manager" Software Requirements	
	7.2 Installing "Data Manager" Software and Driver on Windows	
	7.3 Starting the Software	
	7.4 Software Operation	
	7.5 Uninstalling the Software	
8.	Basic Maintenance	29
9.	Troubleshooting	29
10.	Warranty Information	29

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## **1.1 General Description**

The OLM-200 Series Optical Loss Test Set (OLTS) combines a Power Meter and a either a two or three-wavelength Light Source, for optical fiber network installation and maintenance. With its large data storage capacity, it's very convenient for field testing and transferring test results to a PC, through the USB interface.

### **1.2 Main Features**

- Either two or three wavelengths (1310nm, 1490nm and 1550nm) combined in one port
- Stable Light Source at -5dBm
- Constant Wave (CW) or modulated: 270Hz, 1KHz, 2KHz output
- "Auto Wavelength Recognition" when two OLMs are used together in "TWIN" mode
- Optical Power Meter displays linearity and logarithmic optical power values
- Storage of 999 test results from Optical Power Meter mode
- Backlit screen
- Rechargeable batteries
- LCD display
- "Auto-Off" at low voltage
- "Auto-Off" after 10-min of no operation (default can be turned off)
- Battery-level display
- "Auto-Off" during charging

### **1.3 Typical Applications**

- Optical-loss testing
- Component / Device insertion-loss testing (dB)
- "Tone" fiber identification with 270 Hz, 1 KHz and 2 KHz signals
- Fiber installation and maintenance applications
- FTTx: testing of Passive Optical Networks (PON).



#### **SPECIFICATIONS**

Item / Model No.		OLM-200 Series01A / OLM-200 Series01B	OLM-200 Series02A / OLM-200 Series02B			
	Output Wavelength (nm)	1310/1550	1310/1490/1550			
	Connector	Interchangeable F	C/SC/ST for PC			
	Modulation Frequencies (Hz)	270/1	K/2K			
Light Source	Output Power (dBm)	-5dBm ± 0.5				
	Stability Long-Term (8h) (dB)	±0.1@1310/1550n	m; ± 0.2@1490nm			
	Stability Short-Term (15min) (dB)	$\pm0.05@1310/1550r$	nm; ±0.1@1490nm			
	Wavelength Recognizing Code	Ye	S			
	Measuring Range (dBm)	<b>(A)</b> -70 ~ +10 /	<b>(B)</b> -50 ~ +26			
	Calibrated Wavelength	850/1300/1310/1490/1550/1625 (nm)				
	Connector	Interchangeable FC,	SC, ST for PC/APC			
	Data Storage (items)	99	9			
Dowor Motor	Ref. Value	Ye	S			
Power Meter	Display Devices	dB / dBm /	mW / uW			
	Display Precision (dB)	0.0	)1			
	Accuracy (nW)	± 5%	±1			
	Wavelength Recognition	1310/1490/1550 (Input Power > -40dBm)				
	Tone Detection	270 Hz / 1KHz / 2KHz (Input Power > -40dBm)				
	Auto Power Off	Yes				
	Power Supply	2000mAh NiMH 1.2V, (x2), AC/DC Adaptor				
	PC Interface	US	B			
	Battery Life	> 100 Hours	s (Light Off)			
General	Operating Temperature	14° F ~ 122° F (	-10°C ~ 50°C)			
Specification	Storage Temperature	-4° F ~ 158° F (	-20°C ~ 70°C)			
	Environmental Conditions	< 90% (Humidity,	Non-Condensing)			
	Weight & Dimensions (HxWxD)	6.6" x 3" x 1.70" / 11oz (1	.68 x 76 x 43mm / 310g)			
	Warranty	Standard 3-Year Mar (Extended Warr	ufacturer Warranty anty Available)			

#### **OLM Series Standard Package Includes:**

User Manual, Rechargeable Batteries, Interchangeable FC/SC/ST Connectors, Worldwide Compatible AC /DC Power Adaptor, "Meter Data Manager" Software, USB Cable, Nylon Carrying Case

## Warning!

- Never look directly into optical outputs or a fiber while the equipment is on. Invisible light can easily cause injury to your eyes.
- Do not short-circuit the terminal of AC adapter / charger and the batteries. Excessive electrical current may cause personal injury due to fumes, electric shock, heat or equipment damage.
- Connect the AC/DC power cordinto the wall socket properly. While inserting the AC plug, make sure there is no dust, dirt, water or other contaminants on the terminals and that both prongs are fully seated. Incomplete engagement may cause fuming, electric shock, fire or equipment damage, and may result in personal injury.
- Do NOT operate the equipment near hot objects, in hot environments, in a dusty / humid atmosphere or when condensation is present on the equipment. This may result in electric shock , product malfunction or poor performance.

## 3.1 Unpacking the Device

#### **Packing Material**

We suggest that you keep the original packing material. Using the original packing material will adequetly protect the device during transport to an authorized PRO service center for calibration or repair.

#### **Checking for Damage from Shipping**

After unpacking the device, immediately check for any damage from shipping. This is more likely if the outer casing is clearly damaged. If there is damage, do not attempt to operate the device or to repair it without authorization. Doing so can cause further damage the device and will void your warranty.

## 3.2 The Rechargeable Batteries

There is a battery indicator on the screen that displays the remaining charge. There are four modes the indicator may show: **FULL** (3 black bars), **MEDIUM** (2 black bars), **LOW** (1 black bar) and "**Discharged**".

Please note that when the remaining battery power is too low for the device to properly function, the device will automatically turn off.



## 3.3 AC/DC Adapter/Charger Operation

There is a DC input jack on the bottom side of the OLM-200 Series device casing into which the output cable of the AC/DC adapter/charger is plugged. When the AC adapter is plugged in and the device is turned off, a "Charging" indicator on the LCD will be displayed.

### Note:

Make sure that the operating voltage is within the allowable range: Input: AC 100-240V (50-60HZ).

### Warning:

The AC/DC adapter/charger must NOT be used when powering the device with alkaline batteries. Doing so will damage the batteries, damage the device and void your warranty



## 4. Getting Started

## 4.1 The Display and Control Panel

#### Buttonpad

The OLM-200 Series buttonpad can be divided into two parts. The first part is used to control the Light Source and the other is used to access the wide range of functions available for the Power Meter.



No.	Description
1	LED display of the Light Source wavelength
2	LED display of the Light Source modulation frequency
3	"Lambda" AKA "Wavelength" shift button for the Light Source
4	"TWIN" mode for wavelength "Auto-Recognition" between a Light Source and Power Meter
5	"Modulation" frequency and "Constant Wave" (CW) button for the Light Source
6	"Wavelength Shift" for Optical Power Meter; in "LOAD" mode, it is to delete the value.
7	Turn on "Optical Power Meter" mode / "Page-Up" button while in "LOAD" mode
8	"Reference" button to reference the Optical Power Meter with the Light Source
9	"Load" and "Storage" button for stored Optical Power values
10	Background Light" button and "Page-Down" button while in "LOAD" mode
11	"ON/OFF" button. *Note: Hold for more than 2 seconds to turn off the "Auto-Off" function

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## 4. Getting Started



No.	Function	Description
1	Light Source Port	1310nm, 1490nm and 1550nm (Two or three wavelengths, depending on device).
2	850/1300/1310/ 1490/1550/1625nm	Current wavelength being tested by the Optical Power Meter.
3	REF	Reference value of the Optical Power Meter.
4	270Hz, 1kHz, 2kHz	Modulated frequencies, as identified by Optical Power Meter.
5	SINGLE / TWIN	SINGLE: "Auto-Wavelength Recognition" is turned off. The device is being used as a "stand-alone" device. TWIN: "Auto-Wavelength Recognition" is turned on and two devices are being used together, as an Optical Loss Test Set (OLTS).
6	SAVE 888	Number of the current data record for the Optical Power Meter data storage.
7	Power Meter Port	Input port of Optical Power Meter(Optical Power Meter input port).
8	• <del>~~</del>	When displayed, the USB cable is connected.
9	- <b>^</b> -	"External Power" indicator.
10		Battery capacity status. Please charge when the power is at 1 black bar. Note: The system shuts off automatically when battery capacity is insufficient.
11	mw / uw / dBm	The device of measurement currently being used.
12	AUTO-OFF	"AUTO-OFF" indicator. "AUTO-OFF" is the default setting from the factory, but can turned off.

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## 4.2 USB Interface

You can use the USB interface to connect the device with a PC and upload the stored data. There is a socket on the bottom side of the device next to the DC input jack. Use the supplied USB cable to connect the device to the USB interface of a PC. When the USB cable is connected, the indicator on the LCD will be displayed.



## 4.3 Turning the Device On and Off

Press the "ON/OFF" button briefly.

The device powers on and backlighting switches on. If the device fails to turn on, the first thing to check is the battery condition and charge level. If in doubt, you can use alkaline batteries to test the device. If the device still does not turn on while using alkaline batteries, the device is defective.

Press the "ON/OFF" button briefly again to turn the device off..

## 4.4 Activating the "Automatic Shutdown" Feature

The device powers off automatically. If the device fails to automatically shut down after 10 minutes, press the "ON/OFF" button for about 2 seconds to power on the device with "Auto-Off" function deactivated.

## 4.5 Turning On and Off the LCD Backlighting

• Press the backlighting button to turn on the backlight.

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• Press the backlighting button again to turn off the backlight



1310       1490       1550       270       1K       2K         LD λ       TWIN       GW/Hz         DELETE       >2s SET         PD λ       dB/mW       REF         >2s SAVE       >2s PERN         LOAD       OFF		1310 1490 1550 270 1K 2K LD À TWIN CW/H2 DELETE → >3×8ET PD À dB/m/ REF >22 0.4/E → >24 PERM LOAD ☆ ON OFF		1310 1490 1550 270 1K 2K LD À TWIN GW/Hz DELETE → >2x 5ET PD À dB/mW REF >2x 5AVE → >2x FERW LOAD ☆ ON OFF
Button Definition in Data History" Mode	E	Button Definition in "Testing" Mode		Button Definition in "REF Setting" Mode
O     O     O       *2SDELALL     *2SSETP-10       DELETE     PAGE UP STEP=1       >2SSETP-10       PAGE DWN SETP-10       EXIT LOAD		O         O         O         O           LD WAVE         TWIN         CW/HZ           >20 WAVE         dB/dBm/MW         REF           >20 SAVE         *20 PER           LOAD         LIGHT         ON/OFF	Press REF, and operate other keys in 2 seconds to retain "REF" mode, otherwise, it will go back to "Testing Mode"	O         O         O           >2S DEF ALL         DEFAUTL         -SdBm           -5dBm         -SSSETP-1dB

## 5.1 Operating in "Testing" Mode

#### 5.1.1 Shifting the Wavelengths While in "Power Meter" Mode.

Press the wavelength (Lambda) button to shift among the six wavelengths.



#### Note:

The Power Meter defaults to "Auto-Recognition" mode and either 270Hz, 1kHz or 2kHz are displayed on the LCD. If the signal is "Constant Wave" (CW), it will not display the modulated signal on the LCD.

### 5.1.2 Shifting the Measurement Devices of the Optical Power Meter

dBm/ dB/mW

The power meter defaults to the device of "dBm". Press the "Device" button to shift from "dB" to "mW".

## Note:

- 1) "dB" and "mW" are the units representing the absolute value of the tested power value. If the tested power value is less than 1mW while set to "mW", the device will be shifted to "uW" automatically.
- 2) "dB" is the relative value of testing power. Firstly, the user should set a reference value. Then, the current value can be compared to the reference value. The formula is: "dB" value equals the "reference value" minus the "the current power value in dBm".



#### 5.1.3 Setting Reference Value on Optical Power Meter

#### REF

The reference value defaults to 0.00dBm when in Optical Power Meter mode. Push and hold the button for over 2 seconds to set the current optical power value as the reference value. Quickly pressing and releasing the button will display the current reference value. The device will return to a testing mode after two seconds if no button is pushed. If a signal is detected, the device will shift to the REF editing mode.



#### Note:

Push and hold for over 2 seconds to shift to "dB" mode automatically.

#### 5.1.4 Loading and Storing the Optical Power Values

#### LOAD

Push and hold "LOAD" for longer than 2 seconds to store the current values, including the wavelength, values, modulation, modes and devices being tested. It will list and display the current record number from "001" to "999" on the LCD.

Quickly press and release the "LOAD" button to display the stored data. Press the "LOAD" button again to exit the "Data History" mode.



## 5.2 Operating in "Reference" Mode

Briefly press the "REF" button to check the reference value in the current wavelength. If there is no operation, the device will return to the testing mode automatically after two seconds. If you immediately press the button again, the device will enter the "editing" mode of reference

#### 5.2.1 Increasing the Reference Value



Press the "Up" button to increase the current reference value in 0.1dB increments.



If the signal is greater than 1dB, push and hold the "UP" button to increase the current reference value in 1dB increments.



#### 5.2.2 Decreasing the Reference Value.



Quickly press and release the button shown above to decrease the wavelength reference value in 0.1dB increments.



Press and hold the button shown above to decrease the wavelength reference value in 1dB increments for the current wavelength.



### 5.2.3 Setting the Reference Value to Default



Press the "Lambda" button to set the reference value in the current wavelength to "-5dBm". Push and hold to set all the reference values (in all wavelengths) to "-5dBm".



### Note:

Setting the reference value to "-5dBm" is for working with a "-5dBm" Light Source. When matched, the loss of the circuit can be tested.

#### 5.2.4 Deleting the Reference Value



Briefly press the "PD" button to delete the reference value and set the wavelength to "0.00dBm". Push and hold to delete all the reference values (of all wavelengths) to "0.00dBm".



### 5.2.5 Storing the Current Reference Setting

REF

Press **ref** to store the current reference setting. The stored data will be saved even when the device is turned off. The device will return to the measuring mode and automatically return to "dB" after storing the results.

Note: the reference value is displayed but not saved until the "REF" button is pressed . No data will be stored if the device is turned off before saving the data.

#### 5.2.6 Discarding the Reference Value of the Current Setting



Press OFF to discard the reference value of the current setting and delete currently displayed data. The device will return to the original mode. It will return to a measuring mode and the device will be shifted to "dB".

## 5.3 Operating in "Data Storage" Mode

Press and release to enter the storage mode and review the stored data.

#### 5.3.1 "Page Up" for Checking the Data Numbered from 001 to 999



The first stored record is saved as number 001. Quickly press and release the "Up" arrow button to check the stored data records up to #999. Press and hold for over 2 seconds to check the stored values starting from record #990.

### Note:

If the saved data is less than 10 records, pressing and holding the button will display the last data record stored.



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16

#### 5.3.2 Checking the Data from 001 to 999



The current value is saved as number 001. Press the button briefly to check the stored value of record 002. Press and hold for over 2 seconds to check the stored value of higher numbered records. Note: If the data storage consists of less than 10 records, pressing and holding the storage button will revert the device back to the first stored record.



#### 5.3.3 Retrieving Stored Data



Press to check the last stored data directly.

### 5.3.4 Checking the Reference Value of Current Stored Data



If the device of the stored data is in "dB", there must be a reference value corresponding to the stored data record. Press the "REF" button to check the reference value. If the value is not "dB", the device will display "----" on the LCD, which means there are no reference values.



#### 5.3.5 Deleting the Stored Data



Quickly press and release the "PD" button to delete the current stored data displayed on the LCD. The next record will then be displayed on the LCD. If the data deleted is the only record stored, the device will automatically return to the measuring mode.

Press and hold to delete all the stored data. The device will then automatically return to the measuring mode.

### 5.3.6 Exiting the "Data History" Mode



Press and release the "LOAD" button to exit the "Data History" mode and return to the measuring mode.

## 6. Operating the Light Source

## 

The "Light Source" module defaults to "Off" when the user turns on the equipment. Press the wavelength LED to switch between 1310nm, 1490nm and 1550nm. If no LED is lighted, it means the device's wavelength is turned "Off".



### Note:

When not actively in use, it is suggested to turn off the Light Source module to save battery power.

## 6. Operating the Light Source

## 6.2 Switching Between Modulated Wavelength and Constant Wavelength While in Light Source Mode

### CW/Hz

While the Light Source is set on any wavelength: 1310nm, 1490nm or 1550nm, press the button shown above to select a modulation frequency of 270Hz, 1kHz or 2kHz. The LEDs will show you the frequency as well as the modulation frequency. Pressing the button can also turn off the modulation and shift to the "Constant Wave" mode. Note: This operation does not apply when the Light Source mode is turned off.



## 6. Operating the Light Source

# 6.3 Switching on/off the "Auto-Recognition" mode of the Light Source and Power Meter

#### TWIN

The wavelength "Auto-Recognition" feature is active if a pair of OLM-200 Series series devices are used as an OLTS and in "TWIN" mode. Press the "TWIN" button turn activate the "Auto-Recognition" mode. "TWIN" will then be displayed on the LCD. Press again to turn off "TWIN" mode.



### Note:

- 1). Shown above are two OLM-200 Series devices in "TWIN" mode and successfully paired.
- 2). It is suggested to turn off the "TWIN" mode when using the device only in "Light Source" mode. The optical power output of Light Source while in "TWIN" mode places an extra load on the batteries. Keep in mind that the device cannot be simultaneously in "TWIN" mode and "Modulation" mode. When the "TWIN" mode is active, modulation of the Light Source is automatically deactivated.
- 4). The wavelength will be set automatically by the "Auto Recognition" mode when the Power Meter is in "TWIN" mode. In another words, the modulated signal of 270Hz, 1kHz and 2kHz cannot be recognized and received while the device is in "TWIN" mode.

## 7.1 "Data Manager" Software Requirements

### Note:

Before you attach the device to a PC using the supplied USB cable for the first time, you must install the OLM-200 Series "Data Manager" software from the CD included with your unit.

#### System requirements

Microsoft Windows 2000 / XP

#### Minimum requirements:

CPU: 600MHz Pentium processor or above RAM: 128MB Graphics Adapter: VGA256 color or above Hard disk: >300(MB) spare capacity Driver:8x speed CD-ROM or above

#### **Recommendatory Configuration:**

CPU: 1K(MHz) Pentium processor Memory: Above 256MB Adapter: SVGA16 or above Hard disk: >300(MB) spare capacity Driver: 8 times speed CD-ROM or above

## 7.2 Installing "Data Manager" Software & Driver on Windows

Using the included "Data Manager" software is a very convenient way of storing and managing results using the OLM-200 Series.

The operation is as follows:

Place the disk in the CD-ROM drive. The Installation Wizard will run automatically.

If the Installation Wizard does not run automatically, please take the following steps:

Open [My Computer], then open the CD-ROM driver, find the "setup.exe" in the root path. Double click "setup.exe" to run the installation.

#### 1. Installation of Driver

1.1. From the startup screen click "Installing USB driver". You will enter the Installation Wizard.





1.2. Click "Next" to confirm the installation. You will then enter the "setup status" dialogue.

1.3. You will then enter the confirmation dialog. Click the "finish" button to finalize the installation.



#### 2. Installation of Software 2.1. From the startup screen click "Installing Data Download Software". You will enter the Installation Wizard.

2.2. Click "Next" to continue the installation.





2.3 Enter the "Select Installation Folder" dialogue. The default installation path is "C:/Program Files/ Data Manager/Data Manager". If you wish to change the default installation path, you can click the "browse" button to change the path. After choosing your installation path, click the "Next" button to advance to the confirmation dialogue.

#### Note:

If the Data Manager is to be used ONLY by you select the "Just Me" option, otherwise the "Everyone" option will suffice.

2.4. Click "Next" to confirm the installation. You will enter the "setup status" dialogue.

2.5 After the installation, you will enter "Finish" dialogue. Click "close" button to finish the installation.

🖁 Data Manager							
Select Installation Folde	F						
The installer will install Data Manager to t	he following folder.						
To install in this folder, click "Next". To in	nstall to a different fold	der, enter it bel	ow or click "Browse".				
<u>F</u> older: C:\Program Files (x86)\Data Manager	/\Data Manager\		Browse				
			<u>D</u> isk Cost				
Install Data Manager for yourself, or for anyone who uses this computer:							
C Everyone							
Just me							
	Cancel	< <u>B</u> ack	Next >				

🛃 Data Manager		
Confirm Installation		æ.
The installer is ready to install Data Man	ager on your computer.	
Click "Next" to start the installation.		
		1
	Cancel < <u>B</u> ack	<u>N</u> ext >
🛃 Data Manager		
Installation Complete		
Data Manager has been successfully in:	stalled.	
Click "Close" to exit.		
Flease use Windows Update to check f	or any critical updates to the .NET Fr	amework.
	Cancel < <u>B</u> ack	Close

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## 7.3 Starting the Software

After the installation of the USB driver and Data Manager, you can start the program in two ways:

- 1. Click [Start] menu --> [All Programs] --> [Data Manager], then click the "Data Manager" to start the program.
- 2. Or, after the installation, there will be an icon of "Data Manager" on the desktop.



## 7.4 Software Operation

Connect the Optical Multimeter OLM-200 Series to your computer using the supplied USB cable and turn on the device.

Click the "Data download " Button to download the test results.



Once the download is complete the data will be displayed

New	/    📑 Print    Sav	ve as .txt File    Save as Excel F	ile 🛛 🕜 Help			New	Print Save a	s.txt File    Save as Excel	File 🕜 Help	
Test Inform	ation			Operation Panel		Test Informa	tion			Operation Panel
ompany					С	Company				
ableType				Data Download	C	ableType				Data Downloa
iberType					F	iberType				
lser				Download State:	U	lser				Download State:
lote					N	lote				
Data Displi	ау			×		Data Display	/			
No.	Wavelength					No.	Wavelength	Frequency	Power	Unit
1	1310nm	Download	Complete			1	1310nm	CW	-5.25	dBm
2	1490nm					2	1490nm	270Hz	-5.94	dBm
3	1490nm		K			3	1490nm	1KHz	-5.57	dBm
4	1490nm		IX .			4	1490nm	2KHz	-5.37	dBm
5	1490nm	CW	-5.17	dBm		5	1490nm	CW	-5.17	dBm
6	1490nm	270Hz	-5.41	dBm		6	1490nm	270Hz	-5.41	dBm
7	1490nm	270Hz	-5.42	dBm		7	1490nm	270Hz	-5.42	dBm
0	1490nm	1KHz	-4.9	dBm		8	1490nm	1KHz	-4.9	dBm
0										

To save the file as a Text file (\*.txt) click the corresponding button.

Dat	Data Manager										
:	New    Print Save as .txt File Save as Excel File    🕖 Help										
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Fib	erType										
Us	er				Download State:						
No	te										
	ata Dienla										
ΙĒ	No	, Wavelength	Frequency	Power	Unit						
	1	1310nm	CW	-5.25	dBm						
	2	1490nm	270Hz	-5.94	dBm						
	3	1490nm	1KHz	-5.57	dBm						
	4	1490nm	2KHz	-5.37	dBm						
	5	1490nm	CW	-5.17	dBm						
	6	1490nm	270Hz	-5.41	dBm						
	7	1490nm	270Hz	-5.42	dBm						
	8	1490nm	1KHz	-4.9	dBm						
Me	del	Hardware Edition:	Software Edition:		6/30/2014						
MC	dei:	Hardware Edition:	Software Edition:		6/30/2014						

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FiberType: FiberType	:									
User: User										
Note: Note										
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No. Wavelength	Frequency	Power								
1 1310nm	CW	-5.25								
2 1490nm	270нz	-5.94								
3 1490nm	1кнz	-5.57								
4 1490nm	2кнz	-5.37								
5 1490nm	CW	-5.17								
6 1490nm	270нz	-5.41								
7 <b>1490nm</b>	270нz	-5.42								
8 1490nm	1кнz	-4.88								
			-							

You can also save the file as an Excel document.(.xls)

### Note:

The computer must have Microsoft Office Excel to save in Excel format.

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Co	mpany					Clipbo	pard G Font	G Alignment	G Number	G Styles	Cells	Editing	
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	1	1310nm	CW	-5.25	dBm	8							
	2	1490nm	270Hz	-5.94	dBm	9	No.	Wavelength	Frequency	Power	Unit		
	3	1490nm	1KHz	-5.57	dBm	10	1	1310nm	CW	-5.25	dBm		
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	4	1490nm	2KHz	-5.37	dBm	12	3	1490nm	1KHz	-5.57	dBm		
	5	1490nm	CW	-5.17	dBm	13	4	1490nm	2KHz	-5.37	dBm		
	6	1490nm	270Hz	-5.41	dBm	14	5	1490nm	CW	-5.17	dBm		
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You can also print the reports generated by the "Data Manager" software.

Data Manager										
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Test Infor Company Cable Type Fiber Type User	mation	Operation Panel Data Download Download State:								
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4	1490nm	2KHz	-5.37	dBm						
5	1490nm	CW	-5.17	dBm						
6	1490nm	270Hz	-5.41	dBm						
7	1490nm	270Hz	-5.42	dBm						
8	1490nm	1KHz	-4.9	dBm						
Model:	Hardware Edition:	Software Edition:	1	6/30/2014						

### 7.5 Uninstalling the Software

The Data Manager provides "Auto-Uninstall" function. This allows for easy removal of all components, program groups and shortcuts of the software.

1. Click the windows [Start] menu --> [All Programs] --> [Data Manager]. Select "Uninstall Data Manager", then click the "Yes" Button to initiate the uninstall.

	Windows Installer	×
鷆 Data Manager		
🗱 Data Manager	Are you sure you want to uninstall this product?	
🔂 Uninstall Data Manager	Yes No	

2. Another method to remove the software is to click [Add or Remove Programs] in the [Control Panel]. Click [Remove] to uninstall the software or the USB driver.

### 8. Basic Maintenance

- When not in use and not charging, disconnect the AC/DC adapter/charger and cover the ports with the protective dust caps.
- It is recommended to clean the connector of the device often, as recommended by industry best practices. NEVER use anything to clean the ports other than approved optical cleaning pads and anhydrous alcohol is recommended. NEVER pour any liquid cleaner into the device.

### 9. Troubleshooting

- 1. If the system indicates that a port cannot be found while running Data Manager, please check if the USB cable is properly connected.
- 2. If the USB connection is normal but the port still cannot be found, please check the port information for the computer being used. You can find this information by clicking [Start], [Control Panel], [System Properties], [Hardware], and [Device Manager]. There should be an item named "Sunplus USB to Serial COM Port". A yellow exclamation mark before the item means that the device is not properly connected to the PC. You can solve this by disconnecting the USB cable and reconnecting it. The yellow exclamation point should disappear when the device is properly connected and the USB connection is properly functioning. If there is still a problem, try another USB port.

## **10. Warranty Information**

#### **Three-Year Limited Warranty**

PRO Products are warranted against manufacturer defects and workmanship for a period of three years from the date of delivery to the original customer. Any product found to be defective within the warranty period should be returned to an authorized PRO service center for repair, replacement and/or calibration.

#### Exclusions

The warranty on your equipment if void if any of the following conditions exist:

- Unauthorized repair or modification, including battery replacement
- Misuse, negligence, or accident

#### **Returning Product**

To return the device, contact a PRO service center and use your original packaging materials to ship the device. To serve you better, please specify the reasons for the return and any additional information that may assist us in diagnosing the equipment.

All delivery and mails should be sent to the following address:

Tel: (888) 545-1254 •

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